Funeral Home Text Messaging Terms and Conditions

[Funeral Home Name]
Effective date [Month Day, Year]

What we text about

If you opt in, [Funeral Home Name] will send text messages to the mobile number you provide about the funeral or memorial arrangements you are coordinating with us. These may include appointment reminders, service details, schedule changes, and requests to call our office. Some texts may be sent automatically. Your consent covers these service-related messages.

Your choice to receive texts

Texting is optional. You can receive our services whether or not you opt in. If you prefer updates by phone or email, please contact our office. Please let us know if your mobile number changes or you no longer use it.

Message frequency and charges

Message frequency varies based on your arrangements. Message and data rates may apply under your mobile plan.

How to stop texts or get help

Reply **STOP** to any message to opt out. You may receive one final text confirming your opt-out. You can also contact us at **[office phone number]** or **[office email address]** to ask us to stop texting you.

For help, reply **HELP** or call **[office phone number]**. If you need to reach us about a time-sensitive matter, please call the office.

Privacy

Our Privacy Policy explains how we handle your mobile number and other personal information. If you need to share sensitive information or documents, please call us so we can arrange a suitable way for you to send them.